

3.3	Echo Cancellation	Carrier-grade LEC with NLP; 128ms tail-length line echo cancellation	M	yes			
3.4	Jitter Buffer	Dynamic jitter buffer; FEC 2.0; jitter resilience up to 50% audio packet loss	M	yes			
3.5	DTMF Methods	In-band audio, RFC 4733, and SIP INFO	M	yes			
3.6	QoS	Layer 2 QoS (802.1Q, 802.1p) and Layer 3 QoS (ToS, DiffServ, MPLS)	M	yes			
3.7	Modem Support	Modem detection with auto-switch to G.711	M	yes			
4 Conferencing & Collaboration							
4.1	Audio Conference Rooms	Minimum 9 simultaneous audio conference/meeting rooms	M	yes			
4.2	Conference Parties	Minimum 150 simultaneous conference participants across all rooms	M	yes			
4.3	Instant Messaging (IM)	Built-in IM platform for internal user messaging	M	yes			
4.4	Web Meetings	Built-in audio web meetings platform accessible from desktop, web browser, and mobile	M	yes			
4.5	Wave App	Free Wave App for desktop (Windows/Mac), web (Chrome/Firefox), and mobile (Android/iOS) for voice, IM, and meetings	M	yes			
5 Telephony Features							
5.1	IVR/Auto Attendant	Multi-level IVR (up to 5 layers) in multiple languages with customizable prompts	M	yes			
5.2	Call Features	Call park, forward, transfer, waiting, caller ID, record, history, DND, DISA, ring group, ring simultaneously, paging/intercom	M	yes			
5.3	Call Queuing/ACD	Configurable call queues with ACD based on agent skills, availability, and workload; in-queue announcements	M	yes			
5.4	Voicemail	Per-extension voicemail; voicemail-to-email notification; fax-to-email	M	yes			
5.5	Additional Features	BLF, SCA, speed dial, call back, dial by name, emergency call, call follow-me, blacklist/whitelist, time schedules, PIN groups	M	yes			
5.6	Caller ID Standards	Belcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN227-BT, NTT	M	yes			
5.7	Polarity Reversal/Wink	Supported with enable/disable option on call establishment and termination	M	yes			
6 Provisioning & Management							
6.1	Web GUI	Browser-based HTTPS management interface; no proprietary software required	M	yes			
6.2	Auto-Provisioning	Zero-touch auto-provisioning of SIP endpoints via ZeroConfig (DHCP Option 66, multicast SIP)	M	yes			